

## **Access features at Lucan Library, Superquinn Shopping Centre**

Lucan Library is a richly resourced centre serving the entire community. The Library is committed to ensuring that every member of the community has the broadest possible access to its stock and services which can enhance and improve each customer's quality of life. This includes people with a disability or people who may, for whatever reason, need help from time to time.

Library staff are at the forefront of our service and are always on hand to help customers who need individual assistance.

Accessible parking is available in the Superquinn Shopping Centre carpark almost immediately outside. The Shopping Centre is served by the 25A bus which is wheelchair accessible.

### **Equipment**

#### **Dedicated computer with the following features:**

##### **Scanner and Kurzweil software**

These give customers the ability to scan a printed document and explore the content through synthetic speech. It can be used by people with a visual impairment, dyslexia or general reading problems.

##### **Zoomtext**

This software enables people with a sight problem to enlarge the text on a computer screen to whatever size suits them. It can be used accompanied by synthetic speech which also reads the screen contents.

##### **Touch Screen**

This screen enable a customer to use the computer by touching the screen rather than using the mouse.

##### **Universal Access Computer Table**

Our computer table was chosen as being universally accessible, which includes being height adjustable.

### **CCTV Print Magnifier (Affinity Reader)**

This magnifier enlarges a printed page and displays it on a screen. The screen can be adjusted to whatever way a person prefers, e.g. white print on black background, etc.

### **Building Access**

The entrance to the library has an automatic door. There is lift access to the library for people with limited mobility. There is also an accessible public toilet (except for electric wheelchairs) and a transit wheelchair available for those needing assistance. There is a low counter service desk where customers using wheelchairs can come to check out or return items or make enquiries. The library counter has a loop hearing system. Some tactile signage is provided on some of the book stacks.

### **Services and Stock**

#### **Large Print and Audio books**

We have a large selection of adults and children's books in large print and CD audio to suit people with print impairments or reading difficulties. Also available are pre-loaded, portable audio books which operate like an MP3 player.

#### **Home Delivery Service**

People who are unable to leave the house to come to the library can avail of the Home Delivery Service. They will be visited once a month by a member of staff with a selection of stock tailored to their tastes.

#### **Website**

With our 24 hour access customers can register online, search the library catalogue, reserve library materials, manage their account, find out about events and programmes across all libraries and access a host of online reference resources. South Dublin Libraries is committed to ensuring that their website [www.southdublinlibraries.ie](http://www.southdublinlibraries.ie) achieves "Double-A" conformance with the World Wide Web Consortium's (W3C) Web Content Accessibility Guidelines (WCAG) 1.0.

#### **Download station**

There are two download stations where you can download books to your mp3 player or Sony e-book reader.

#### **Online services**

Our online services include downloadable audio books suitable for people with sight or reading difficulties.

## **Staff**

Staff have received training in various aspects of disability awareness and are always willing to help in whatever way they can to provide an individual service to all Library customers.

## **Work Placement**

The library facilitates work placement arrangements for people with a disability. The specific needs of the person are discussed beforehand to ensure that suitable provisions are made.

## **Finally**

Please let us know if there is any way we can assist you. We are always willing to learn how to provide a better service for all our customers