Access features at the County Library, Tallaght

For details of how to access the County Library by public transport please see the County Library page on the South Dublin Libraries' website, www.southdublinlibraries.ie. This will be kept updated on public transport which serves the library. There are a number of accessible parking spaces nearby in the South Dublin County Council carpark.

The County Library, Tallaght is a richly resourced centre serving the entire community. The Library is committed to ensuring that every member of the community has the broadest possible access to its stock and services which can enhance and improve each customer's quality of life. This includes people with a disability or people who may, for whatever reason, need help from time to time.

Staff

Staff have received training in various aspects of disability awareness and are always willing to help in whatever way they can to provide an individual service to all Library customers.

Building Access

Both entrances to the library have automatic doors. There is ramp and lift access to the different levels for people with limited mobility. There is also an accessible public toilet and a transit wheelchair for customers needing assistance. Disabled parking is available in the nearby South Dublin County Council car park. One of the self-service stations is wheelchair accessible. There is a low counter service desk where customers using wheelchairs can come to check out or return items or make enquiries. Directional tactile signage is provided on the ground floor and on the upper level. Both counters and the Library conference room have induction loop hearing systems.

Equipment

Scanner and Kurzweil software

These give customers the ability to scan a printed document and explore the content through synthetic speech. It can be used by people with a visual impairment, dyslexia or general reading problems.

Adapted Keyboard and Mouse

Computers fitted with large keypad and roller-ball mouse enables users with limited hand/arm mobility to find their way around a computer.

Touch Screens

These screens enable a customer to use the computer by touching the screen rather than using the mouse.

CCTV Print Magnifier

This magnifier enlarges a printed page and displays it on a screen. The screen can be adjusted to whatever way a person prefers, e.g. white print on black background, etc.

Universal Access Computer Tables

Our computer tables were chosen as being universally accessible.

Software

TTRS (Touch Type Read Spell)

TTRS is a computer based training programme especially for people with dyslexia or other reading problems. It provides a series of graded exercises which the user works through under supervision. Library staff, who have been trained,, deliver the programme.

Zoomtext

This software enables people with a sight problem to enlarge the text on a computer screen to whatever size suits them. It can be used accompanied by by synthetic speech which also reads the screen contents

Services and Stock

Large Print and Audio books

We have a large selection of adults and children's books in large print and CD audio to suit people with print impairments and reading difficulties. Also available are pre-loaded, portable audio books which operate like an MP3 player.

Library Website

With our 24 hour access customers can register online, search the library catalogue, reserve library materials, manage their account, find out about events and programmes across all libraries and access a host of online reference resources. South Dublin Libraries is committed to ensuring that their website www.southdublinlibraries.ie achieves "Double-A" conformance with the World Wide Web Consortium's (W3C) Web Content Accessibility Guidelines (WCAG) 1.0.

Download station

There are two download stations where you can download books to your mp3 player or Sony e-book reader.

Online services

Our online services include ,   downloadable audio books suitable for people with sight or reading difficulties.

Home Delivery Service

People who are unable to leave the house to come to the library can avail of the Home Delivery Service. They will be visited once a month by a member of staff with a selection of stock tailored to their tastes.

Work Placement

The library facilitates work placement arrangements for people with a disability. The specific needs of the person are discussed beforehand to ensure that suitable provisions are made.

Finally

Please let us know if there is any way we can assist you. We are always willing to learn how to provide a better service for all our customers