

Access features at Whitechurch Library

For details of how to access the Whitechurch Library by public transport please see the Whitechurch Library page on the South Dublin Libraries' website, www.southdublinlibraries.ie. This will be kept updated on public transport which serves the library. There is one accessible parking space outside the library.

Whitechurch Library is committed to ensuring that every member of the community has the broadest possible access to its stock and services which can enhance and improve each customer's quality of life. This includes people with a disability or people who may, for whatever reason, need help from time to time.

Staff

Staff have received training in various aspects of disability awareness and are always willing to help in whatever way they can to provide an individual service to all Library customers.

Building Access

The library entrance has a ramp and automatic doors. There is also an accessible public toilet and a transit wheelchair for customers needing assistance. There is a low counter service desk where customers using wheelchairs can come to check out or return items or make enquiries. Directional tactile signage is provided. The counter has an induction loop hearing system.

Equipment

Scanner and Kurzweil software

These give customers the ability to scan a printed document and explore the content through synthetic speech. It can be used by people with a visual impairment, dyslexia or general reading problems.

Adapted Keyboard and Mouse

Computers fitted with large keypad and roller-ball mouse enables users with limited hand/arm mobility to find their way around a computer.

Universal Access Computer Tables

Our computer tables were chosen as being universally accessible.

Zoomtext

This software enables people with a sight problem to enlarge the text on a computer screen to whatever size suits them. It can be used accompanied by synthetic speech which also reads the screen contents

Services and Stock

Large Print and Audio books

We have a limited selection of adults' and children's books in large print and CD audio to suit people with print impairments and reading difficulties. Also available are pre-loaded, portable audio books which operate like an MP3 player.

Library Website

With our 24 hour access customers can register online, search the library catalogue, reserve library materials, manage their account, find out about events and programmes across all libraries and access a host of online reference resources. South Dublin Libraries is committed to ensuring that its website. www.southdublinlibraries achieves "Double-A" conformance with the World Wide Web Consortium's (W3C) Web Content Accessibility Guidelines (WCAG) 1.0.

Online services

Our online services include , downloadable audio books suitable for people with sight or reading difficulties.

Home Delivery Service

People who are unable to leave the house to come to the library can avail of the Home Delivery Service. They will be visited once a month by a member of staff with a selection of stock tailored to their tastes.

Work Placement

The library facilitates work placement arrangements for people with a disability. The specific needs of the person are discussed beforehand to ensure that suitable provisions are made.

In partnership with the WEB project and Good Counsel Centre, in Ballyboden we provide a safe secure space for people with intellectual disabilities to attend art workshops, music therapy and story telling sessions.

Finally

Please let us know if there is any way we can assist you. We are always willing to learn how to provide a better service for all our customers