

## **Access features at Castletymon Library**

For details of how to access Castletymon Library by public transport please see the Castletymon Library page on South Dublin Libraries' website, [www.southdublinlibraries.ie](http://www.southdublinlibraries.ie). This will be kept updated on public transport which serves the library. There are a number of accessible parking spaces nearby in the South Dublin County Council carpark.

Castletymon Library is a richly resourced centre serving the entire community. The Library is committed to ensuring that every member of the community has the broadest possible access to its stock and services which can enhance and improve each customer's quality of life. This includes people with a disability or people, who may, for whatever reason, need help from time to time.

### **Staff**

Staff have received training in various aspects of disability awareness and are always willing to help in whatever way they can to provide an individual service to all Library customers.

### **Building Access**

The side entrance has a ramp to the library and also has automatic doors. There is also an accessible public toilet and a transit wheelchair for customers needing assistance. Disabled parking is available in the car park. One of the self-service stations is wheelchair accessible. There is also a flap for wheelchair users to write on. There is an induction loop hearing system at the counter.

### **Equipment**

#### **Scanner and Kurzweil software**

These give customers the ability to scan a printed document and explore the content through synthetic speech. It can be used by

people with a visual impairment, dyslexia or general reading problems.

### **Adapted Keyboard and Mouse**

Computers fitted with large keypad and roller-ball mouse enables users with limited hand/arm mobility to find their way around a computer.

### **Touch Screen**

This screen enables a customer to use the computer by touching the screen rather than using the mouse. Computer one has this facility.

### **CCTV Print Magnifier**

This magnifier enlarges a printed page and displays it on a screen. The screen can be adjusted to whatever way a person prefers, e.g. white print on black background, etc.

### **Universal Access Computer Tables**

Our computer tables were chosen as being universally accessible.

### **Software**

#### **Zoomtext**

This software enables people with a sight problem to enlarge the text on a computer screen to whatever size suits them. It can be used accompanied by synthetic speech which also reads the screen contents

### **Services and Stock**

#### **Large Print and Audio books**

We have a large selection of adults and children's books in large print and CD audio to suit people with print impairments and reading difficulties. Also available are pre-loaded, portable audio books which operate like an MP3 player.

## **Library Website**

With our 24 hour access customers can register online, search the library catalogue, reserve library materials, manage their account, find out about events and programmes across all libraries and access a host of online reference resources. South Dublin Libraries is committed to ensuring that their website [www.southdublinlibraries.ie](http://www.southdublinlibraries.ie) achieves "Double-A" conformance with the World Wide Web Consortium's (W3C) Web Content Accessibility Guidelines (WCAG) 1.0.

## **Online services**

Our online services include downloadable audio books suitable for people with sight or reading difficulties.

## **Work Placement**

The library facilitates work placement arrangements for people with a disability. The specific needs of the person are discussed beforehand to ensure that suitable provisions are made.

## **Finally**

Please let us know if there is any way we can assist you. We are always willing to learn how to provide a better service for all our customers