Access Features of Clondalkin Library

For details of how to access Clondalkin Library by public transport please see the Clondalkin Library page on South Dublin Libraries' website, www.southdublinlibraries.ie. This will be kept updated on public transport which serves the library.

There are two disabled parking spaces available opposite the library building and a pedestrian crossing outside the library building. Tactile signage is available throughout the library.

Staff

Staff have received training in various aspects of disability awareness training, including disability awareness training, *Mind your Customer* and training in the use of adaptive technologies. Staff place a high importance on excellent customer service and are always willing to assist library customers obtain the best from the library service.

Building Access:

Entrance to the library is via a ramp and automatic door.   The adult library is accessible to all customers. Unfortunately Clondalkin library does not have a lift; therefore there is no access to the junior library for wheelchair users or for those with mobility problems. If customers need assistance, a transit wheelchair and evac. chair is available. The library building is well-lit and the library counter has a loop hearing system.

Equipment:

Scanner and Kurzweil software

These give customers the ability to scan a printed document and explore the content through synthetic speech. It can be used by people with a visual impairment, dyslexia or general reading difficulties.

Zoomtext

This software enables people with a sight problem to enlarge the text on a computer screen to whatever size suits them. It can be used accompanied by synthetic speech which also reads the screen contents.

Adapted Keyboard and Mouse

A large keypad and roller-ball mouse is available which enables users with limited hand/arm mobility to access the computer.

Portable Affinity Magnification Machine

Printed materials are placed under the machine and the magnified image is displayed on the screen.

Touch Screen

A touch screen computer is available in the adult library. This enables the user to access the computer by touching the screen rather than using a mouse.

Magnifiying sheets are also available at the library desk

Services and Stock:

Large Print and Audio books

We have a large selection of adult and children's books in large print and CD audio to suit people with print impairments or reading difficulties. Also available are pre-loaded, portable audio books which operate like an MP3 player.

Home Delivery Service

People who are unable to leave the house to come to the library can avail of the Home Delivery Service. They will be visited once a month by a member of staff with a selection of stock tailored to their tastes.

Website

With our 24 hour access customers can register online, search the library catalogue, reserve library materials, manage their account, find out about events and programmes across all libraries and access a host of online reference resources. South Dublin Libraries is committed to ensuring that their website www.southdublinlibraries.ie achieves "Double-A" conformance with the World Wide Web Consortium's (W3C) Web Content Accessibility Guidelines (WCAG) 1.0.

Download station

There are two download stations where you can download books to a variety of portable devices including MP3 player, Sony e-reader or I-pod.

Online services

Our online services include downloadable audio books suitable for people with sight or reading difficulties. There is also a wide variety of material available for online research.

Work Placement

The library facilitates work placement arrangements for people with a disability. The specific needs of the person are discussed beforehand to ensure that suitable provisions are made. Clondalkin library welcomes such requests however the constraints of the building mean that some requests cannot be accommodated.

Finally

Please let us know if there is any way we can assist you. We are always willing to learn how to provide a better service for all our customers